

# **We Wai Kai Nation** 690 Head Start Crescent

Campbell River, BC V9H 1P9



# Job Posting Quinsam Crossing Starbucks Barista Join us and inspire with every cup!

We Wai Kai Nation (WWKN) is looking for service-oriented baristas for the nation's licensed Starbucks that is being developed at Quinsam Crossing. The successful candidate will receive a competitive hourly rate and benefits package after a 3-month probationary period. The applicant needs no prior experience working within the coffee or retail / customer service industry, although it is an asset.

At Starbucks, it's all about connection. People are at the heart of who we are, especially the people that are a part of our store team. We connect with each other, our customers and our communities to make a positive impact every day. We believe in working together to make a difference and in celebrating our shared success, which is why we call ourselves Starbucks "partners." Starbucks is a place of warmth and belonging, where everyone is welcome, and we value the unique experiences that each partner brings to our team!

As a Starbucks **barista**, you'll create the Starbucks Experience for our customers through excellent service and expertly-crafted products. You'll be in an energetic store environment where you'll have the ability to master your food & beverage craft, work alongside friends and meet new people every day. A cup of coffee and smile can go a long way, and we believe our baristas have the power to be the best moment in each customer's day. True to Our Mission & Values, working together we can inspire and nurture the human spirit – one person, one cup and one neighborhood at a time.

# Responsibilities and Duties You'd make a great barista if you:

- Consider yourself a "people person," and enjoy meeting others.
- Love working as a team and appreciate the chance to collaborate.
- Understand how to create a great customer service experience.
- Have a focus on quality and take pride in your work.
- Are open to learning new things (especially the latest beverage recipe!)
- Are comfortable with responsibilities like cash-handling and store safety.
- Can keep cool and calm in a fast-paced, energetic work environment.
- Can maintain a clean and organized workspace.
- Have excellent communications skills.

Phone: (250) 914-1890 wewaikai.com Fax: (250) 914 1891

### **Qualifications and Skills**

- Maintain regular and consistent attendance and punctuality, with or without reasonable accommodation
- Available to work flexible hours that may include early mornings, evenings, weekends, nights and/or holidays
- Meet store operating policies and standards, including providing quality beverages and food products, cash handling and store safety and security, with or without reasonable accommodation
- Engage with and understand our customers, including discovering and responding to customer needs through clear and pleasant communication
- Prepare food and beverages to standard recipes or customized for customers, including recipe changes such as temperature, quantity of ingredients or substituted ingredients
- Available to perform many different tasks within the store during each shift

### **Summary of Experience**

• Good news! No previous experience is required.

## Knowledge, Skills and Abilities

- · Ability to learn quickly
- Ability to understand and carry out oral and written instructions and request clarification when needed
- Strong interpersonal skills
- Ability to work as part of a team
- Ability to build relationships

Let us give you the opportunity to grow as an individual, to build lasting relationships and make an impact in a place where people, quality and value mean everything.

Join us and connect with something bigger, apply today!

Only shortlisted candidates will be contacted for interviews. Please no telephone calls.

E-mail resume to: careers@wewaikai.com

Or mail to the above address, attention: Jason Wilson, Manager of Economic Development

Closing date: Ongoing / Open